Le MaaS plus qu'une tendance

4 décembre 2019
Montréal

Retour sur le 26e Congrès mondial des STI et les dernières nouveautés concernant le MaaS

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Innovation MI-8 inc.

SINGAPORE 2019

26th ITS World Congress
21–25 October

Cybersecurity & Data Privacy

Multimodal Transport of People & Goods

Sustainable Smart Cities

Intelligent, Connected & Automated Vehicles

Crowdsourcing & Big Data Analytics

Safety for Drivers & Vulnerable Users

Policies, Standards & Harmonisation

Innovative Pricing and Travel Demand Management

Mobilité en tant que service (MaaS)

C'est l'intégration de différentes formes de services de transport dans un seul service de mobilité accessible à la demande.

Il permet un point unique d'entrée pour réserver et payer pour les services de mobilité par le biais d'un compte unique.

Il vise à améliorer l'expérience du voyageur et le place au centre de l'écosystème de la mobilité.
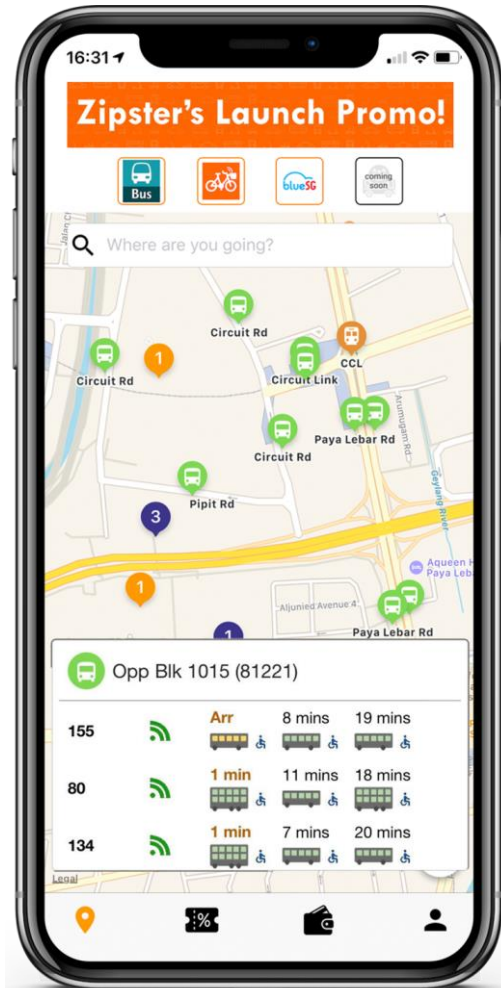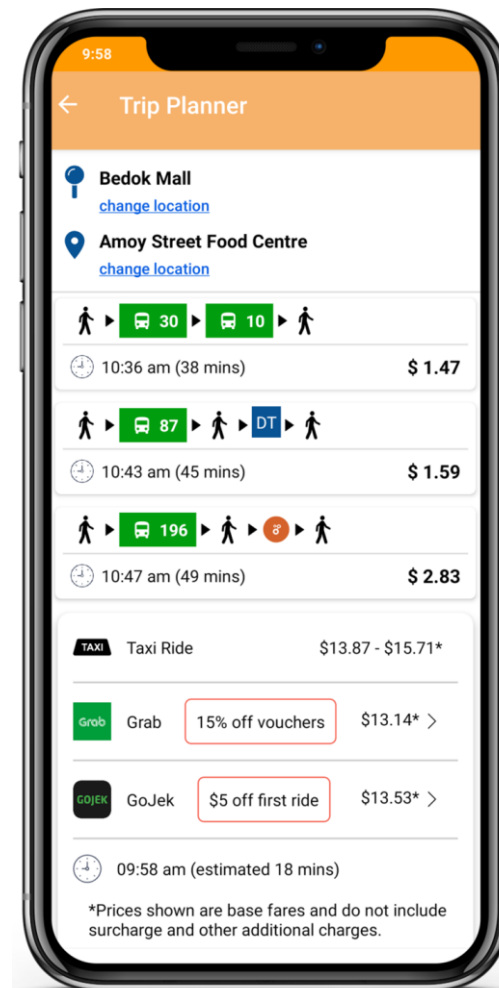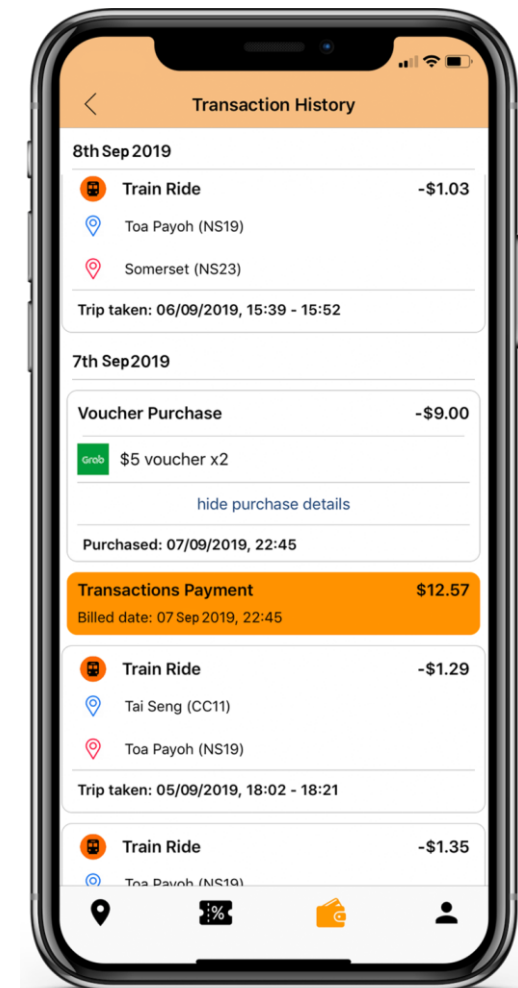
C'est plus qu'une application!

Les niveaux de MaaS

4	**Integration of societal goals** Policies, incentives, etc.
3	**Integration of the service offer** Bundling/subscription, contracts, etc.
2	**Integration of booking & payment:** Single trip - find, book and pay
1	**Integration of information:** Multimodal travel planner, price info
0	**No integration:** Single, separate services

UbiGo
whim

HANNOVERmobil

smi)e einfach mobil

Zipster
Beta

moovit

Qixxit
Einfach. Unterwegs.

Google

TRANSPORT FOR LONDON

lyft

Hertz.

sunfleet

Source: Sochor, Jana & Arby, Hans & Karlsson, Marianne & Sarasini, Steven. (2017)

INNOVATION
Mi8

Planifier | **Réserver** | **Payer**

MaaS dans le monde

Projets pilotes et essais

Living Labs

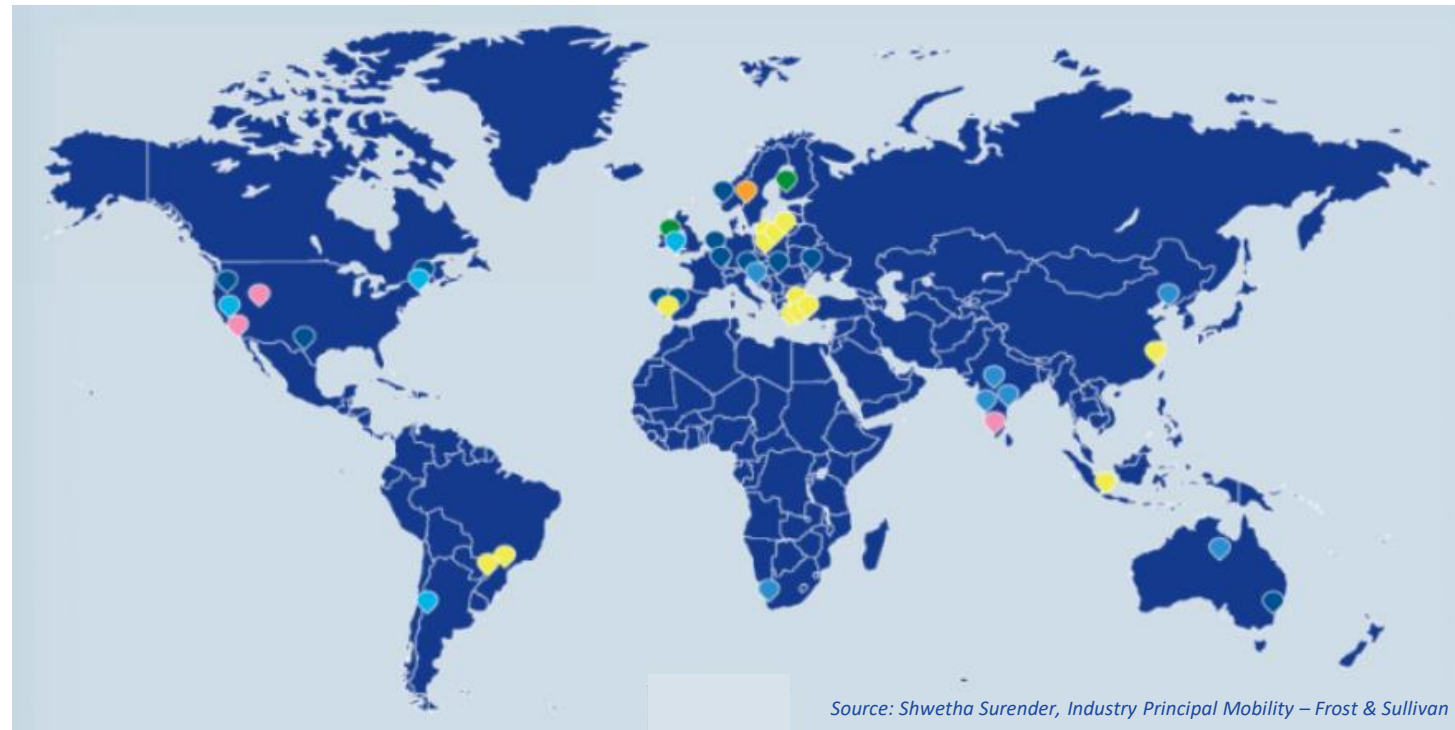Mise en service (niveau 3)

whim
- Helsinki
- Birmingham
- Anvers
- Vienne

ŮbiGo
- Stockholm
- Plusieurs communautés en Suède

REACHNOW   SKEDGO   cityway

Alliances

ERTICO ITS EUROPE → MaaS ALLIANCE **(10.2015)**

ITS AMERICA → Mobility on Demand Alliance **(04.2019)**

Building Blocks of MOD

Data Services
High Quality | Dynamic | Shared
Standardized | Portable | Incentivized

Infrastructure Services
Roadway | Mobility Hubs | Parking & Curb | ITS | Fiber
Tolling | CV/AV/Traffic | Data Platforms | Electrification

Customer Services
Seamless Trip Planning | Incentivized Choice
Equitable Service Access | Sustainable Travel

Mobility Services
Transit | Micro Transit | Ride Sourcing | Bicycle | Scooter
Personal & Shared Vehicle | Freight Delivery | Emerging

Pricing/Payment Services
Integrated Trip Payment | Parking & Curb Use | Electrification
Congestion/Road Usage Pricing | Wi-Fi | Data Services | Insurance

Operator Services
Dynamic System Planning | Holistic Operations Mgt
Fleet Mgt | Market Growth | Supportive Policy

Collaboration entre les régions

Signature d'un protocole d'entente pour le développement de MOD/MaaS

- o Favoriser le développement de politiques, de normes, de gouvernance, de modèles d'affaires et de technologies pour l'industrie MOD/MaaS.

- o Co-organiser des conférences consacrées au marché MOD/MaaS conjointement avec les congrès annuels ITS World

Global Forum on MaaS @ ITSWC 2019

o Les modèles d'affaires

o Le fonctionnement et l'intégration

o La technologie

o Les tendances mondiales

Global Forum on MaaS
22 October 2019

Global Forum on MaaS @ ITSWC 2019

Quelques éléments clés (takeaways) …

- o Établir des modèles d'affaires avantageux pour les intervenants publiques et privés

- o Rendre accessibles les données aux OPTC afin qu'ils puissent améliorer leurs services de transport collectif

- o L'échange de ces données doit être normalisée

- o Les services MaaS doivent être accessibles et inclusifs

- o L'établissement d'un plan directeur (Roadmap) est fortement recommandé

Facteurs clés de succès pour MaaS

01

Open Ecosystem

No operator / vendor exclusivity

02

Open APIs

Removes the need for each stakeholder to individually address technical obstacles

03

Single Payment

Interoperability of ticketing and payment systems

04

Secure Data

Robust cybersecurity and data management facilities

05

Open IT Systems

Flexibility and adaptability to new types of user and customer requirements

06

Regulatory Framework

The Act on Transport Services was adopted in Finland in April 2017

07

Seamless Roaming

Roaming of services between and across cities and member states

08

Special Task Force

Establish a special task force for members' joint research initiatives

Source: Frost & Sullivan

Initiative

Initiatives

"Turning data into action"

LADOT
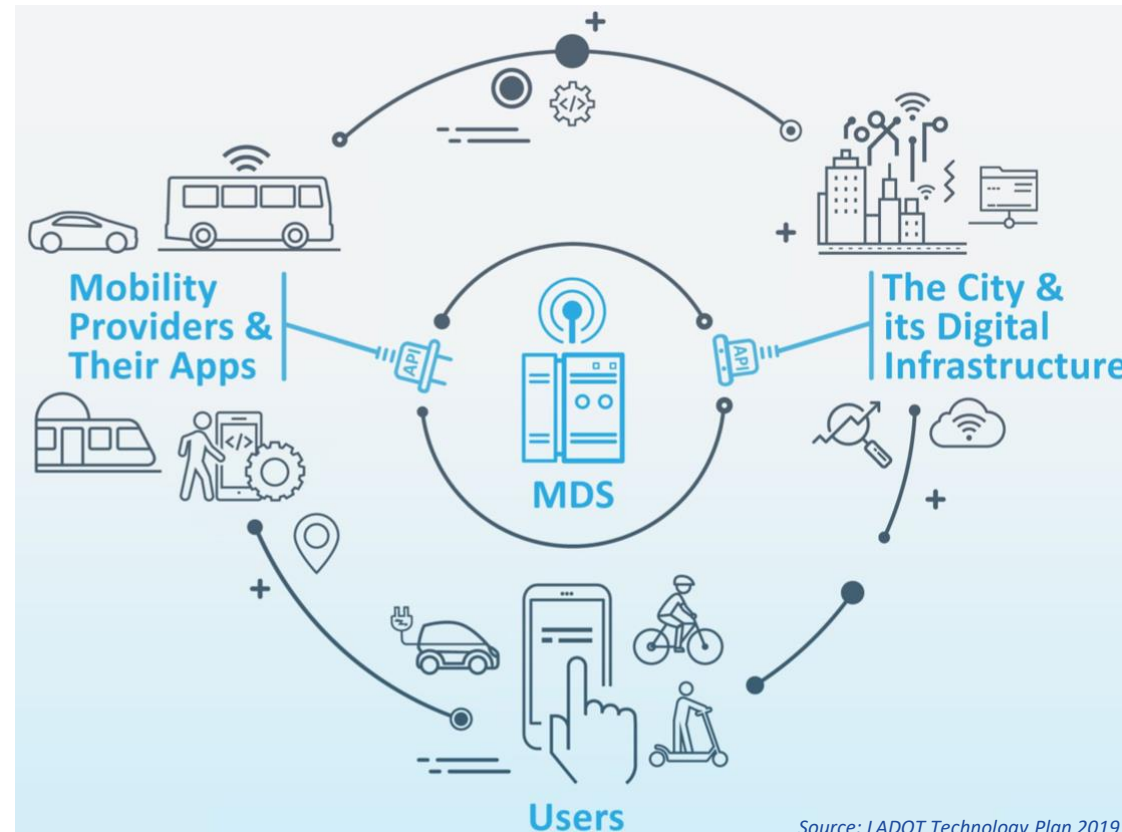
Austin
Bogotá
Chicago
Los Angeles
Louisville
Miami
Miami-Dade County
Minneapolis
New York City DOT

Source: LADOT Technology Plan 2019

Mobility Data Specification

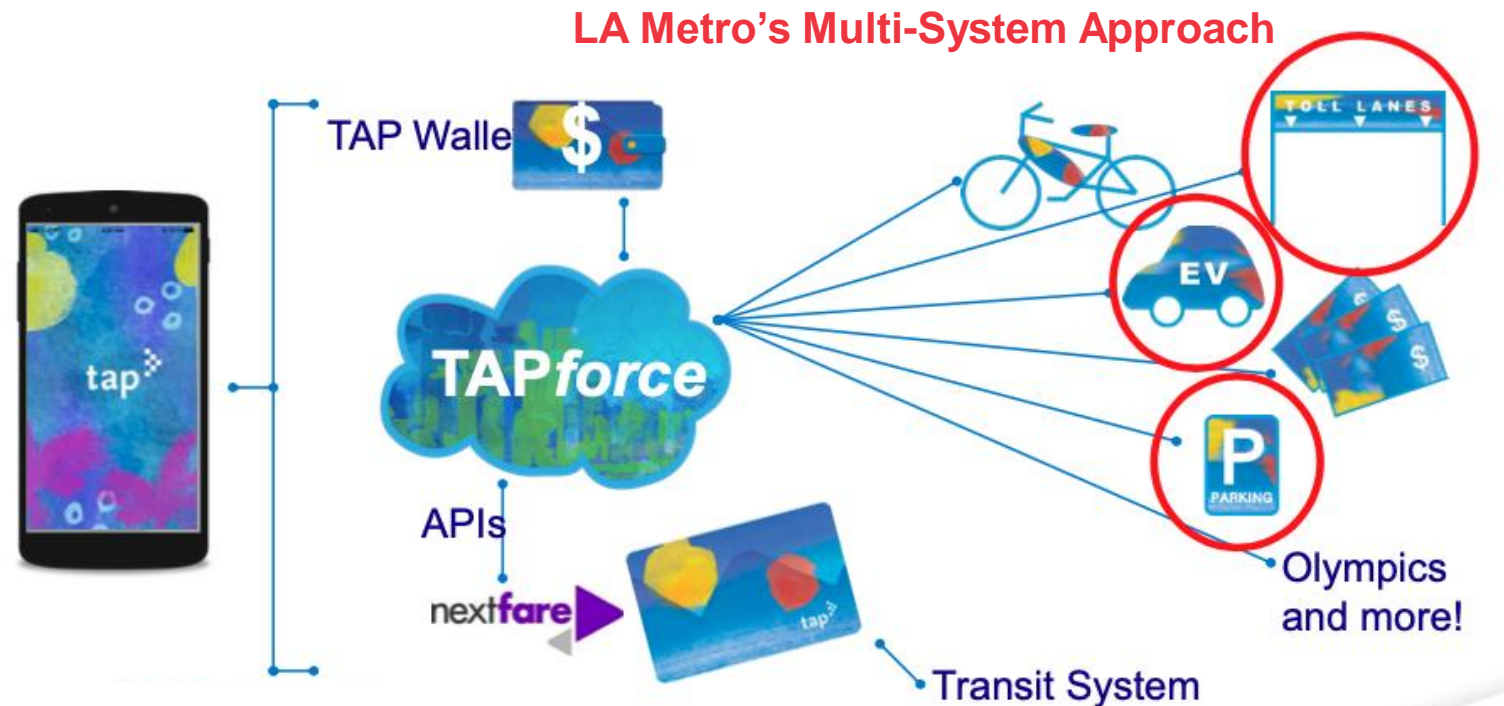### OMF OPEN MOBILITY FOUNDATION

New York City Taxi
and Limo
Commission
Philadelphia
Portland
San Francisco
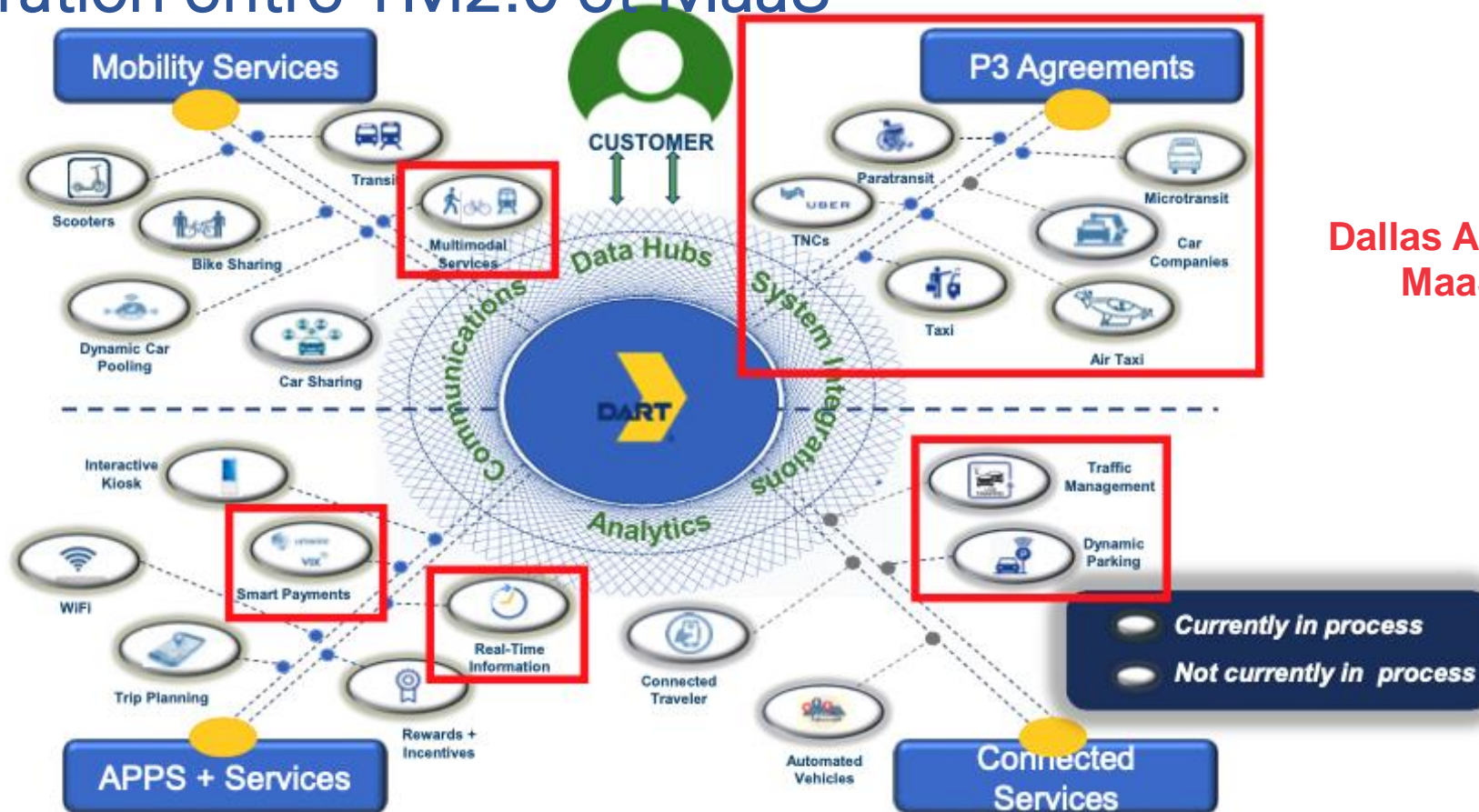San Jose
Santa Monica
Seattle
Washington D.C

Tendances

Collaboration entre TM2.0 et MaaS

LA Metro's Multi-System Approach

Source: SIS54: Towards an Optimised Mobility System: Integrating Traffic Management and MaaS
Robin O'Hara, Executive Officer, Regional TAP Customer Experience, LA Metro

Tendances

Collaboration entre TM2.0 et MaaS

Dallas Area Rapid Transit MaaS Framework

Initiatives

Future Transport 2056 – Our Strategic Vision

1. Customer focused
Every customer experience will be seamless, interactive and personalised by technology and big data.

2. Successful places
By having a local focus across New South Wales, we support the growth of communities, places and the economy.

6. Sustainability
By building a more efficient network we delivery benefit for our environment, economy and wellbeing.

The future of transport in NSW

3. Growing the economy
A transport system that powers our State's $1.3 trillion economy and enables economic activity across the state.

5. Accessible services
Making it possible for everyone to get the most out of life, wherever you live.

4. Safety and performance
The transport network will provide every customer with efficient, safe and secure travel across a high performing network.
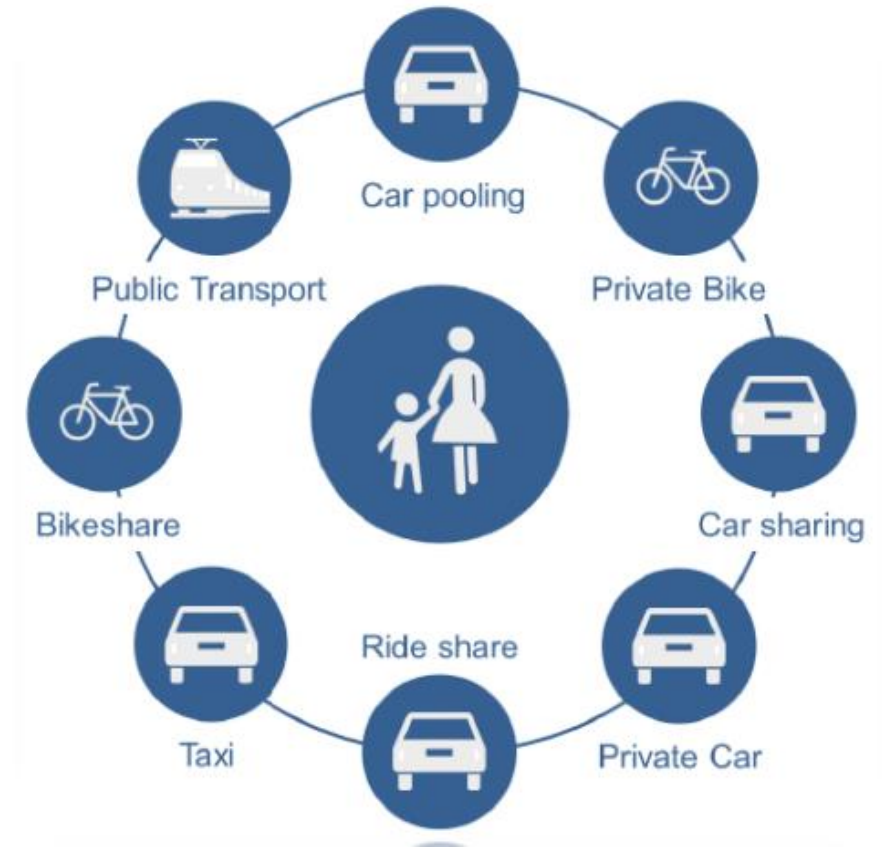
Our MaaS Vision

A vibrant, open mobility marketplace where providers compete to best meet community & customer needs with compelling alternatives to car ownership.

Sharing data for full network optimisation.

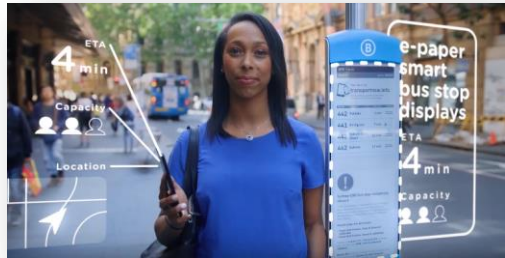Why are more mobility options required?

- Increasing population: 11 million people will live in NSW by 2056
- Last mile connectivity can be better
- "3 cities" within Greater Sydney and beyond
- Car is still king

Public Transport · Car pooling · Private Bike · Bikeshare · Car sharing · Taxi · Ride share · Private Car

TAILORED TRANSPORT

Monthly subscription

Seamless, tailored journeys with a single payment

Single journey pay as you go

sw:ft·fleet·fare

Enables smaller transport operators to integrate with technical platforms with plan, book and pay capability.

Transport
transportnsw.info

Brings together relevant **mobility** options for Transport channels and 3rd parties. It gives customers tailored journeys options

TRANZER Just take the ride

Uber

whim

Stand alone customer products that enables single payments across operators

MaaS Innovation Challenge

« TEST & LEARN »

Merci!

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